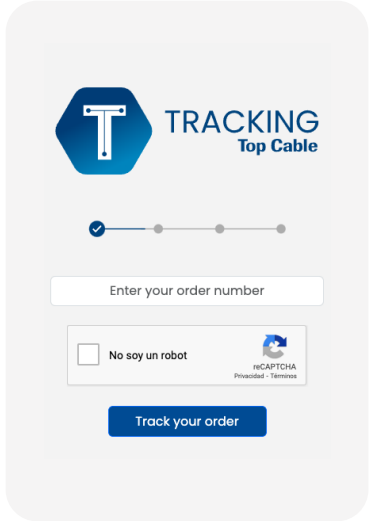


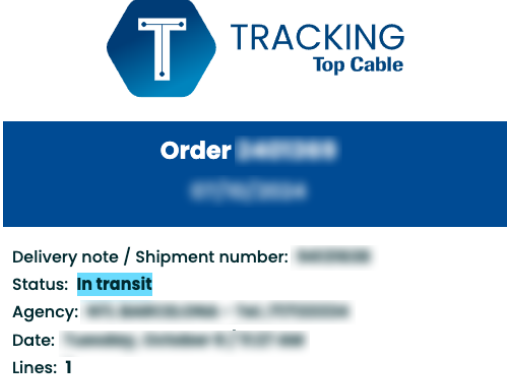
## 1 ACCESS TO THE APPLICATION:



The screenshot shows the 'TRACKING Top Cable' interface. It features a progress bar with four steps, the first of which is completed. Below the progress bar is a text input field labeled 'Enter your order number'. Underneath this is a CAPTCHA section with the text 'No soy un robot' and a small robot icon. At the bottom is a blue button labeled 'Track your order'.

- 1 Access to the Tool:**  
Go to the page [tracking.topcable.com](https://tracking.topcable.com) start tracking your order.
- 2 Enter the Tracking Number:**  
Enter the tracking number correctly without errors in the designated field. Press the "Locate your order" button to get the shipping status.
- 3 Order Information:**  
The page will show you details of the order, such as delivery note, date, product lines, status, and transportation agency.

## 2 ORDER INFORMATION:



The screenshot shows the 'Order' section of the application. It includes a blue header with the 'TRACKING Top Cable' logo. Below the header, there is a section titled 'Order' with a blue background. Underneath, the following information is displayed: 'Delivery note / Shipment number:', 'Status: **In transit**', 'Agency:', 'Date:', and 'Lines: 1'.

- Delivery Note / Delivery Ref.Number**  
It is the unique number that identifies your shipment.
- Date:**  
Indicates when the order was processed to estimate the delivery time.
- Position line:**  
Shows how many different products the delivery note contains.
- Status:**  
Provides information about the current status of your shipment.
- Forwarder:**  
Shows the transportation company responsible for the delivery to facilitate tracking or additional inquiries.

Different order statuses:

Under preparation	Not yet collected by forwarder	Collected by the carrier
In transit	Booking	Delivered



Do not hesitate to contact customer service for assistance.  
[sales@topcable.com](mailto:sales@topcable.com) / +34 93 588 04 11

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